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## Contact Support

✉ Email: [support@playfootball.com.au](mailto:support@playfootball.com.au)

📞 Telephone: [02 8880 7983](tel:0288807983)

🕒 Hours: **Mon-Fri 10am - 9pm AEDT**

🕒 Hours: **Saturday & Sunday 10am - 3pm AEDT**

## Participant - How to create a Play Football Account

Since the 2019 season, Football Australia have rolled out the Play Football system which is used for soccer registration. The purpose of the Play Football account is to allow families to simply have one login to register all linked family members for soccer as either a player/volunteer/coach/manager.

If you are new to football or have not created a Play Football account prior to the 2019 season, then please follow these steps.

First, click on the link below which will direct you to the 'Create your Football Account' page.

**Create your Football Account** (<https://account.footballnetwork.com.au/register>)

You can either create a Play Football account using your email address and password or using a social login such as Facebook or Google. Fill in the required details ensuring that the 'Primary Account Holder's' details are filled in for this first part.

# Create your Football Account

Your Football Account is one account that lets you connect with all of the Football Network in Australia.

ALREADY HAVE AN ACCOUNT?



SIGN IN WITH FACEBOOK



SIGN IN WITH GOOGLE

First Name \*

Last Name \*

Email Address \*

Confirm Email Address \*

Create a Password \*

Use 8 or more characters with a mix of upper and lower case letters & numbers.

Confirm Password \*

Date of Birth \*



Receive marketing promotions and special offer emails from Football Federation Australia

Terms and Conditions \*

FFA respects the privacy of individuals about whom we collect personal information. The personal information that FFA collects from you via the Football Family registration form is collected for the purposes of processing your registration, sending you information about FFA (including information regarding our commercial partners and sponsors and related products and services), information about football matches, tickets and related events, assisting with your enquiries and for other purposes set out in our [Privacy Policy](#).

You acknowledge that the information you provide will be collected by FFA and may be given to third parties (such as Ticketek, IT providers or

**\*\*Important:** if you decide to create an account using your email address and password then you **must always login** using this method, this is also the case if you create your account with a social login.

Once you have filled in the details and clicked "REGISTER", a verification email will be sent to your email address. Enter in the code and click "CONTINUE". If you have not received the email, first check your spam/junk folder and if you have still not received the code then click "Send again".

## Please verify your email address

We have sent an email to **playfootballtest@yopmail.com**, please copy the code in the email and paste into the field below

CONTINUE

Haven't received the email? [Send again](#)

After filling in the code, you will be asked to enter in the password you used earlier to create your account. Once clicking "CONTINUE" your Play Football account has now been created.

## Confirm your password

Please enter your password to finalise your registration

Password

CONTINUE

Once you have created your account, you must create/ reclaim your Participant Record to make registrations. To progress to this step, please refer to this support article **Participant - Creating a Participant Record** (<https://support.playfootball.com.au/support/solutions/articles/22000286490-participant-creating-a-participant-record>).

If you experience issues trying to create your Play Football account, you can either submit a support ticket [by clicking here](https://support.playfootball.com.au/support/tickets/new) (<https://support.playfootball.com.au/support/tickets/new>) or using our contact details below.

- Email: [support@playfootball.com.au](mailto:support@playfootball.com.au)
- Telephone: **02 8880 7983**
- Hours: **Monday-Friday 10am - 5:30pm**

Please provide your full name, DOB, FFA # (if known) and the email address you believe you have used for your account for us to assist.